



Salesforce Accessibility Conformance Report International Edition

VPAT[®] (Voluntary Product Accessibility Template[®]) version 2.4

Name of Product/Version:	Tableau Android app (23.710.7260)
Report Date:	December 2023
Product Description:	Tableau enables individuals to drive change in their organizations by leveraging the power of human visual perception to help people understand data. Once a Tableau author reaches understanding and insights via the cycle of visual analysis and is ready to communicate to a broad audience, they can publish the resulting dashboards or views locally to Desktop or online to Tableau Server, Tableau Online, or Tableau Public. This report focuses on dashboards and views published and viewed on the Tableau Mobile app.
Contact information:	accessibility@salesforce.com
Notes:	<p>The scope of this ACR includes the Welcome flow, Sign-in flow and the following pages:</p> <p>Homepage, Favorites, Explore, Explore - Folder, Explore - Workbooks, Viewer - Map and line charts, Viewer - Scatter chart, Viewer - Bar charts, Viewer - Filled line chart, Viewer - Bar chart - Comparison, Viewer - Bar chart - Median, Viewer - Simple table, Viewer - Line charts, Viewer - Complex table, Viewer - Sharing - Tableau, Viewer - Custom view modal, Viewer - Create alert modal, Viewer - Subscribe modal, Viewer - Download modal, Search, Viewer - Metrics, Viewer - Adjust and compare, Settings, Help & support - Send to support, Help & Support - App log, Notifications, Sign in - Recent servers.</p>

	<p>For more information, please visit Salesforce Product Accessibility Status at https://www.salesforce.com/company/legal/508_accessibility.</p>
Evaluation Methods Used:	<p>Conformance to the listed accessibility standards has been evaluated using a combination of static analysis tools and manual testing with assistive technologies. The following device, operating system, and screen reader are used for evaluation: Google Pixel 3a, Android 12 and TalkBack.</p> <p>Testing included a representative sample of different pages, states and content types.</p>

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 - Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>The images included within the Tableau Android app have a meaningful text alternative. Non-relevant or decorative images are typically hidden from assistive technologies.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> Some meaningful images do not have alternative text. Examples of these occur on the following pages: Notifications, Search, Charts, Viewer - Custom view modal, Viewer - Create alert Modal and Viewer - Metrics Charts across the app do not have alternative text. Decorative image on the Viewer - Bar chart is not hidden from assistive technologies. The horizontal and vertical axes do not have accurate text alternatives on the Viewer - Bar chart. The interactive map on the Viewer - Map and line charts page does not have alternative text.
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p>	Not Applicable	The Tableau Android app does not include prerecorded audio or

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>video-only content as a default functionality.</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Not Applicable</p>	<p>The Tableau Android app does not include prerecorded audio-only, video-only content or multimedia as a standard default functionality.</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Not Applicable</p>	<p>The Tableau Android app does not include prerecorded audio-only, video-only content or multimedia as a standard default functionality.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>Tableau Android app user interface contains semantic markup (headings, lists, etc.) to designate headings and emphasize text. Headings and identity, role, operation, and state help convey the presentation to assistive technologies.</p> <p>However, there are some exceptions:</p> <ul style="list-style-type: none"> Error messages are not linked to their respective form fields across the Sign-in flow. Form fields are not linked to their respective fields in code on the Sign in, Send to Tableau support, and Viewer - Adjust and compare pages. Related form fields are not grouped in code on the Viewer - Subscribe modal. Related items are not marked up in a list on the Home, App log, Notifications and Settings pages. Text is styled as a heading but not marked up as a heading on the following pages: Sign-in, Sign-in to Tableau, Home, Search, Explore, Explore - Folder, Favorites, Viewer - Map and line charts, Share, Viewer - Custom view modal, Viewer - Create alert modal, Viewer - Subscribe modal, Viewer - Download

Criteria	Conformance Level	Remarks and Explanations
		<p>modal, Viewer - Metrics, Sign-in - Recent searches.</p> <p>Toggles are not linked to their respective labels in code on the Viewer - Adjust and Compare and Settings pages.</p> <ul style="list-style-type: none"> Table headers are not marked as headers in code on the Viewer - Simple table page.
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>The Tableau Android app is developed in a meaningful and correct reading sequence that can be programmatically determined. For example, the visual presentation of the information in the apps is maintained in code such that the meaning of the information is not compromised.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> Invisible elements are presented to assistive technologies on the Viewer - Simple table, Viewer - Bar chart, Viewer - Custom view modal, Viewer - Create alert modal, and Viewer - Subscribe modal. The screen reader swipe order is not logical on the following pages. <ul style="list-style-type: none"> Viewer - Create alert modal, Viewer - Complex table, Viewer - Map and line chart, Viewer - Line charts, Viewer - Filled line chart, Viewer - Bar chart, Viewer - Bar

Criteria	Conformance Level	Remarks and Explanations
		<p>chart - Median, Viewer - Bar chart - Comparison, Viewer - Scatter chart and Welcome to Tableau mobile.</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>The Tableau Android app content does not rely on shape, size, visual location, or sound.</p>
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>The Tableau Android app does not use color alone to distinguish the importance of a visual element. Textual representation is always used as the primary mechanism for conveying information.</p> <p>However, there are a few exceptions.</p> <ul style="list-style-type: none"> Color alone is used to indicate a change in state on the Viewer - Subscribe modal page. Color is used as the only method to convey meaning on the Viewer - Map and line charts, Viewer - Scatter chart, Viewer - Bar chart, Viewer - Bar chart - Comparison, Viewer - Bar chart - Median and Viewer - Line chart pages.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> Link relies on color alone to distinguish between static text on the Sign-in - Recent servers and Send to Tableau support pages.
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	The Tableau Android app does not serve video content containing audio.
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>The Tableau Android app supports standard navigation and ensures users of assistive technologies can access and activate all interactive elements.</p> <p>However, there are some exceptions. Some of the interactive elements are not available for assistive technology users on the following pages:</p> <ul style="list-style-type: none"> Sign-in to Tableau cloud Favorites page. Map and line chart, Scatter chart, Bar chart, Filled line chart, Bar chart - Comparison, Bar chart - Median, Simple table, Line chart, and complex table pages Custom view modal Create alert modal Subscribe modal Metrics Adjust and compare

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> Settings Send to Tableau support.
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>The Tableau Android app features support standard navigation and ensures users of assistive technologies cannot be trapped in a subset of content. The focus is not locked or trapped at any page element.</p>
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Not Applicable	<p>The Tableau Android app was not verified for the Character key shortcuts Success Criterion.</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Partially Supports	<p>The Tableau Android app does not provide time limits set by the content.</p> <p>However, notifications are dismissed automatically.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	The Tableau Android app does not include moving, blinking, scrolling, or auto-updating information.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	The Tableau Android app does not contain flashes or flashing objects.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Supports	The Tableau Android app contains marked headings to navigate to desired content and bypass repeated content blocks.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Supported	Pages across the Tableau Android app are missing page titles.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<p>The Tableau Android app can be navigated sequentially with assistive technologies by native swiping or explore-by-touch gestures. The user controls receive focus in the same order they are presented visually.</p> <p>The Tableau Android app uses semantically correct markup, ensuring that the markup matches the visual presentation of content on the page.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> Throughout the app, screen reader focus is not managed when a new page loads Focus is not managed when an action is performed:

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> o A dialog opens/ closes on the sign in page, Map and line charts, Scatter chart, Bar chart, Filled line chart, Bar chart - Comparison, Bar chart - Median, Simple table, Line chart, Complex table, Custom view modal, Create alert modal, Subscribe modal and Download modal. o Menu pop-up opens on the Sign-in page, Map and line charts page and Sign-in - Recent servers page. • Focus is managed when an error is displayed across the Sign-in flow. • Focus order is not logical on the Welcome to Tableau mobile and the Sign-in pages.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Links within the Tableau Android app provide purpose through the link text, even when announced out of context.
<p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p>	Supports	The Tableau Android app can be operated with a single pointer,

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		without requiring multipoint or path-based gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The Tableau Android app does not have any functionality that can be operated or executed using a single pointer cancellation.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The Tableau Android app has interactive elements whose visual label matches the label in code.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	The Tableau Android app does not contain functionality that can only be operated via device or user motion.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The Tableau Android app is a native mobile app, and it supports the device language of each app screen that can be programmatically determined.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	There is no context change within the Tableau Android app when a user interface component receives focus.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Supports	Changing the setting of core components and features in the Tableau Android app does not initiate any change of context.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>Users are visually notified when an input error is detected within the Tableau Android app if a required field has not been completed.</p> <p>Proper error information is provided for the visual users in the form of visual text on the field-level input elements to enable the users to identify which fields were omitted and must be completed.</p>
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>The form controls, including input fields and buttons in the Tableau Android app features, can be operated and accessed using assistive technology. The form label elements are properly associated and aligned with the form fields.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> Placeholder text is used as a visible label on the Search and Share pages. Placeholder text Is used as Instructions on the Subscribe modal. The month, day and year edit boxes on the 'Adjust and Compare' page do not have visible labels or a label in code.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 	Supports	The Tableau Android app satisfies all parsing requirements.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>The name, role, and value used in the Tableau Android app user interface elements are mostly available to assistive technologies via native Android to describe the identity, operation, and state.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> Some interactive elements on the following pages do not have an accessible name: <ul style="list-style-type: none"> Welcome to Tableau mobile, Search, Map and line charts, Scatter chart, Bar chart, Filled line chart, Bar chart - Comparison, Bar chart - Median, Simple table, Line chart, Complex table, Custom view modal, Create alert modal, Settings and Metrics. Some interactive elements on the following page do not communicate state: <ul style="list-style-type: none"> Create alert modal Some interactive elements on the following pages do not have an accessible role:

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> o Map and line charts, Scatter chart, Bar chart, Filled line chart, Bar chart - Comparison, Bar chart - Median, Simple table, Line chart, Complex table, Settings and Send to Tableau Support.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The Tableau Android app does not include any live audio or video content.
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The Tableau Android app does not include any prerecorded video content.

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	The orientation feature in the Tableau Android app user interface elements is available on most pages. However, there are a few exceptions: <ul style="list-style-type: none"> On the Viewer - Map and line chart page, text truncates when viewed in landscape mode and hidden in portrait mode On the Viewer - Simple table page (portrait mode), a visually hidden element results in the app's crashing when activated.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The Tableau Android app enables the input of information about the user that can be programmed. A visible label with appropriate instructions is provided to guide the user through the input fields on the form.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>The Tableau Android app pages provide sufficient color contrast between foreground and background text colors to enhance clarity, making it more legible for individuals with moderately low vision in user interface and controls.</p> <p>However, there are some exceptions. Some text elements on the following pages do not meet the minimum contrast requirements: Welcome to Tableau mobile, Sign in, Sign-in to Tableau cloud, Map and line charts, Scatter chart, Bar chart, Filled line chart, Bar chart - Comparison, Bar chart - Median, Simple table, Line chart, Complex table, Subscribe modal, Create alert modal and Adjust and compare.</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>The text and images within the Tableau Android app can be resized with the mobile device zoom and scaling feature.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> Text size on the Welcome to Tableau mobile page does not respond to system size settings. Some text on the Explore - workbooks and Share pages truncate.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Most pages on Tableau Android app does not contain images in lieu of text.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> • Charts do not have meaningful text alternatives. • The viewer – Simple table headers are interpreted as images by TalkBack. • The vertical and horizontal axes values and median values of the Viewer - Bar Charts are presented as images of text. • Viewer - Filled line chart filter options are presented as images of text.
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Not Evaluated	This Success Criterion is not evaluated against mobile apps.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>The Tableau Android app components and user controls mostly support and are distinguishable by individuals with moderately low vision, with the accepted contrast ratio.</p> <p>However, there are some exceptions: Some components/ user controls on the following pages do not meet the minimum contrast requirements:</p> <ul style="list-style-type: none"> • Welcome to Tableau Mobile • Sign-in • Sign-in to Tableau cloud • Charts: Viewer - Map and Line charts, Viewer - Scatter chart, Viewer - Bar charts, Viewer - Filled line charts, Viewer - Bar Chart - Comparison, Viewer - Bar Chart - Median, Viewer - Line Charts • Tables: Viewer - Simple Table, and Viewer - Complex Table • Modal: Viewer - Custom view Modal, Viewer - Create Alert Modal, Viewer - Subscribe Modal • Send to Tableau Support • Viewer - Metrics
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Not Applicable	The Tableau Android app was not verified for this Success Criterion.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	The Tableau Android app does not include content that appears on hover or focus.
<p><u>4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The Tableau Android app screens and interactions are straightforward. It contains a landing page and a top navigation menu and a search feature, from which the user can launch or navigate to different sections or screens they desire.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>The Tableau Android app mostly contains descriptive headings and label texts to inform assistive technology users of their location and current activity.</p> <p>However, there are some exceptions. Interactive elements do not have a meaningful name on the following pages:</p> <ul style="list-style-type: none"> • Number of records button on the Home, Search, Explore and Explore – Folder pages. • Home and Explore tabs on the Home page. • Recipient names on the Share page. • The delete recipient button on the Viewer - Create Alert and Viewer - Subscribe modals. • The month, day, and year buttons on the Viewer – Adjust and compare page.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>By design, the Tableau Android app does not show an on-screen focus indicator when the user touches a user interface element. With mobile assistive technology-enabled, there is a focus indication on-screen using touch swipe methods to track focus changes.</p>

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The human language information in the Tableau Android app user interface uses proper language markup for the elements that are accessed directly by mobile assistive technology. However, there is no mechanism to specify different languages for subsets of a screen.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The Tableau Android app provides consistent navigation mechanisms across all pages to help users with assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Components and user interface controls are identified consistently for the same functionality across the Tableau Android app.
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Whenever an error is automatically detected within Tableau Android app, the error suggestions for corrections are identified and provided visually to the user on the input form.</p> <p>The Tableau Android app provides suggestions for correcting errors, such as identifying required fields.</p> <p>However, there is one exception: The error messages on the Sign-in to Tableau Cloud form are not descriptive.</p>

Criteria	Conformance Level	Remarks and Explanations
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Data entered by users within Tableau Android app are checked using validation methods to help users confirm and correct data submissions.
<u>4.1.3 Status Messages</u> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	<p>The Tableau Android app provides status messages that can be programmatically determined using roles or properties that can be presented to the user of assistive technology without receiving any focus.</p> <p>However, there is one exception: Across the Tableau Android app, the 'loading' status message is not announced by TalkBack.</p>

Table 3: Success Criteria, Level AAA

Notes: The Tableau Android app has not been evaluated for WCAG 2.1 Level AAA conformance.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>The Tableau Android app uses a mixture of native Android, HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to assistive technologies. The core features and controls within the Android app are mostly reachable using assistive technologies.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
302.2 With Limited Vision	Partially Supports	<p>The Tableau Android app supports standard platform magnification. The Android app is mostly compatible with assistive technologies and supports screen readers for people with visual disabilities.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
302.3 Without Perception of Color	Partially Supports	<p>In most cases, Tableau Android app does not use color as the only means of conveying information. Color is only used as a decorative or supplemental attribute of user interface elements. Textual representation is always used as the primary mechanism for conveying information.</p> <p>However, there are some</p>

Criteria	Conformance Level	Remarks and Explanations
		exceptions. Refer to the WCAG 2.x section for details.
302.4 Without Hearing	Not Applicable	The Tableau Android app does not include audio-only features that require hearing to be used.
302.5 With Limited Hearing	Not Applicable	The Tableau Android app does not include audio-only features that require hearing to be used.
302.6 Without Speech	Supports	<p>The Tableau Android app does not require speech to operate or retrieve information. Support services related to the Tableau app can be found at https://www.tableau.com/support/mobile.</p> <p>Currently, telephone communication provision does not support TTY or relay services.</p>
302.7 With Limited Manipulation	Partially Supports	<p>The Tableau Android app supports standard input mechanisms such as touch events and simple gestures. Using the Tableau Android apps' user interface does not require fine motor skills controls or simultaneous actions.</p> <p>The user interface and controls have large target areas that do not create problems for individuals who lack fine motor skills control or those who have limited reach and strength.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
302.8 With Limited Reach and Strength	Supports	The Tableau Android app does not use simultaneous actions in either form as a method of operation or information retrieval. The actions within the Tableau Android app can be executed with simple gestures (for

Criteria	Conformance Level	Remarks and Explanations
		example, one-finger tap, one-finger swipe).
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	<p>The Tableau Android app does not function in a way that is prohibitive to users with cognitive or learning impairments.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>

Chapter 4: [Hardware](#)

Notes: This product is a mobile application and is not subject to the requirements of this section.

Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope - Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell - no response required	Heading cell - no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The Tableau Android app is not a platform software.
502.2.2 No Disruption of Accessibility Features	Supports	The Tableau Android app does not disrupt platform accessibility features.
502.3 Accessibility Services	Heading cell - no response required	Heading cell - no response required
502.3.1 Object Information	Partially Supports	<p>The Tableau Android app exposes objects' name, role and state or value.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.3.2 Modification of Object Information	Partially Supports	The Tableau Android app allows assistive technologies to modify

Criteria	Conformance Level	Remarks and Explanations
		<p>the states and properties of controls and inputs.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.3.3 Row, Column, and Headers	Partially Supports	<p>The Tableau Android app identifies some tables' row, column and headers.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.3.4 Values	Supports	The Tableau Android app exposes the values of input controls to assistive technologies.
502.3.5 Modification of Values	Supports	The Tableau Android app allows assistive technology to modify the values of input controls.
502.3.6 Label Relationships	Partially Supports	<p>The Tableau Android app exposes label relationships to assistive technologies.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.3.7 Hierarchical Relationships	Partially Supports	<p>The Tableau Android app supports hierarchical relationships of content.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.3.8 Text	Partially Supports	The Tableau Android apps' text objects, text attributes, and

Criteria	Conformance Level	Remarks and Explanations
		<p>on-screen text boundaries are exposed to assistive technology.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.3.9 Modification of Text	Supports	The Tableau Android app allows assistive technologies to modify the values and text of input controls.
502.3.10 List of Actions	Partially Supports	<p>The Tableau Android apps' controls expose programmatic role information and actions to assistive technology.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.3.11 Actions on Objects	Partially Supports	<p>The Tableau Android app allows assistive technology to perform most actions on objects.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.3.12 Focus Cursor	Supports	By design, the Tableau Android app does not show an on-screen focus indicator when the user touches a user interface element. With mobile assistive technology enabled, there is a focus indication on-screen using touch/swipe methods to track focus changes.
502.3.13 Modification of Focus Cursor	Partially Supports	The Tableau Android app allows assistive technologies to move focus and modify text selection

Criteria	Conformance Level	Remarks and Explanations
		<p>ranges where the meaning of content is preserved.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.3.14 Event Notification	Partially Supports	<p>The Tableau Android app notifies assistive technologies of user interaction events.</p> <p>However, there is one exception. Refer to the WCAG 2.x section for details.</p>
502.4 Platform Accessibility Features	Not Applicable	The Tableau Android app is not a platform software.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	<p>The Tableau Android app conforms with most user preferences from platform settings.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
503.3 Alternative User Interfaces	Not Applicable	The Tableau Android app does not provide an alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The Tableau Android app does not contain prerecorded video

Criteria	Conformance Level	Remarks and Explanations
		content that would require caption controls.
503.4.2 Audio Description Controls	Not Applicable	The Tableau Android app does not contain prerecorded video content that would require audio description.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The Tableau Android app does not convert content.
504.2.2 PDF Export	Not Applicable	The Tableau Android app does not export PDF files.
504.3 Prompts	Not Applicable	The product is not an authoring tool.
504.4 Templates	Not Applicable	The product is not an authoring tool.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Salesforce provides electronic versions of all product support documentation related to this product. End-users with disabilities can request additional product support documentation by opening a new case at https://www.tableau.com/support/help .
602.3 Electronic Support Documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	End-users with disabilities can request additional product support documentation by opening a new case at https://www.tableau.com/support/help .
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Salesforce provides electronic versions of all product support documentation related to this product's accessibility. End-users with disabilities can request additional product support documentation by opening a new case at https://www.tableau.com/support/help .

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Supports	Support services related to this product can be found at the Salesforce.com help website. Currently, telephone communication provision does not support TTY or relay services. Users with disabilities can open support requests directly at https://www.tableau.com/support/help .

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Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	<p>The Tableau Android app uses a mixture of native Android, HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to assistive technologies</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
4.2.2 Usage with limited vision	Partially Supports	<p>The Tableau Android app supports standard platform magnification. The Android app is mostly compatible with assistive technologies and supports screen readers for people with visual disabilities.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
4.2.3 Usage without perception of color	Partially Supports	<p>Color is only used as a decorative or supplemental attribute of user interface elements. Textual representation is always used as the primary mechanism for conveying information.</p> <p>However, there are some</p>

Criteria	Conformance Level	Remarks and Explanations
		exceptions. Refer to the WCAG 2.x section for details.
4.2.4 Usage without hearing	Not Applicable	The Tableau Android app does not include audio-only features that require hearing to be used.
4.2.5 Usage with limited hearing	Not Applicable	The Tableau Android app does not include audio-only features that require hearing to be used.
4.2.6 Usage with no or limited vocal capability	Not Applicable	The Tableau Android app does not require speech input.
4.2.7 Usage with limited manipulation or strength	Partially Supports	<p>The Tableau Android app supports standard input mechanisms such as touch events and simple gestures.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
4.2.8 Usage with limited reach	Not Applicable	The Tableau Android app is not installed or require physical reach.
4.2.9 Minimize photosensitive seizure triggers	Supports	The Tableau Android app does not include visual features with flashing that could trigger seizures.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	The issues found relating to Focus Order prevent this criterion from being technically met.
4.2.11 Privacy	Supports	The Tableau Android app does not impede the usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Chapter 5: [Generic Requirements](#)

Notes: This product supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: This product does not offer two-way voice communication and is therefore not subject to the requirements of this section

Chapter 7: [ICT with Video Capabilities](#)

Notes: This product does not offer video captioning and audio description and is therefore not subject to the requirements of this section.

Chapter 8: [Hardware](#)

Notes: Not Applicable

Chapter 9: [Web \(see WCAG 2.x section\)](#)

Notes: Not Applicable

Chapter 10: [Non-Web Documents](#)

Notes: Not Applicable

Chapter 11: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17

Criteria	Conformance Level	Remarks and Explanations
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	The Tableau Android app is not an assistive technology.
11.5.2.5 Object information	Partially Supports	<p>The Tableau Android app exposes objects' name, role and state or value.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.6 Row, column, and headers	Partially Supports	<p>The Tableau Android app identifies some tables' row, column and headers.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.7 Values	Supports	The Tableau Android app exposes the values of input controls to assistive technologies.
11.5.2.8 Label relationships	Partially Supports	<p>The Tableau Android app exposes label relationships to assistive technologies.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.9 Parent-child relationships	Partially Supports	<p>The Tableau Android app supports hierarchical relationships of content.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.10 Text	Partially Supports	<p>The Tableau Android apps' text objects, text attributes, and on-screen text boundaries are exposed to assistive technology.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>

Criteria	Conformance Level	Remarks and Explanations
11.5.2.11 List of available actions	Partially Supports	<p>The Tableau Android apps' controls expose programmatic role information and actions to assistive technology.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.12 Execution of available actions	Partially Supports	<p>The Tableau Android app allows assistive technology to perform most actions on objects.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.13 Tracking of focus and selection attributes	Supports	<p>By design, the Tableau Android app does not show an on-screen focus indicator when the user touches a user interface element. With mobile assistive technology enabled, there is a focus indication on-screen using touch/swipe methods to track focus changes.</p>
11.5.2.14 Modification of focus and selection attributes	Partially Supports	<p>By design, the Tableau Android app does not show an on-screen focus indicator when the user touches a user interface element.</p> <p>However, with TalkBack enabled, there is a focus indicator on screen.</p> <p>The Tableau Android app allows for the modification of focus, where the meaning of content is preserved.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.15 Change notification	Partially Supports	<p>The Tableau Android app notifies assistive technologies of user interaction events.</p>

Criteria	Conformance Level	Remarks and Explanations
		However, there is one exception. Refer to the WCAG 2.x section for details.
11.5.2.16 Modifications of states and properties	Partially Supports	<p>The Tableau Android app allows assistive technologies to modify the states and properties of controls and inputs.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.17 Modifications of values and text	Supports	The Tableau Android app exposes the values of input controls to assistive technologies also allows assistive technology to modify the values of input controls.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	The product is not platform software.
11.6.2 No disruption of accessibility features	Supports	Salesforce provides electronic versions of all product support documentation related to this product. End-users with disabilities can request additional product support documentation by opening a new case at http://help.salesforce.com .
11.7 User preferences	Partially Supports	<p>Tableau Android app conforms with most user preferences from platform settings.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	See information in WCAG 2.x section.
11.8.3 Preservation of accessibility information in transformations	Not Applicable	The Tableau Android app is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
11.8.4 Repair assistance	Not Applicable	The Tableau Android app is not an authoring tool.
11.8.5 Templates	Not Applicable	The Tableau Android app is not an authoring tool.

Chapter 12: [Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	See information in WCAG 2.x (602.2) section
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	See information in WCAG 2.x (603.2) section.
12.2.3 Effective communication	Not Applicable	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section.

Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable